



## Support



Our technical support department is available mo-fr 8:00 am - 5:00 pm CET (2:00 am - 11 pm EST).

As we know from experience the most questions have already been answered in our theme-related [FAQ](#) list.

If you did not find a sufficient answer in our FAQ list contact our support department via our [Helpdesk](#). Our support staff will answer as soon as possible.

### Remark:

In case you have a "support-/ maintenance contract" with CoDesCo IT Consulting, the contract terms apply for you. You can get through to our technical support department anytime as it is mentioned in the contract.