Activation & Licensing of Plug-Ins or XTensions

General

To activate, register or order a demo version of CoDesCo Software (XTensions, Plug-Ins, Applications) you need to have an active Internet connection!

The software is supplied as an installer which you start and select the software and the version you want to use. All required files are installed automatically - including documentation and preference files.

NOTE: The installer tries to detect the installation path of Adobe InDesign or QuarkXPress (respectively other applications). If changes are made, please adapt.

All CoDesCo software products require a license in the form of a serial number and are bound to the workstation by the necessary activation (online). Each license is a single workstation license - regardless of whether it is a desktop computer or a terminal session.

In principle, the copy protection procedure is the same as for Adobe (or Quark) applications.

In addition to the individual workstation licenses, "multi-user network licenses" and a local license proxy server are also available - please contact us.

Desktop-Applications

If you have purchased a CoDesCo XTension / PlugIn, you have received a corresponding serial number. To activate the software, first start the installer, select the required software and version and perform the installation. Then start QuarkXPress or Adobe InDesign. The procedure is almost identical on the Mac and Windows.
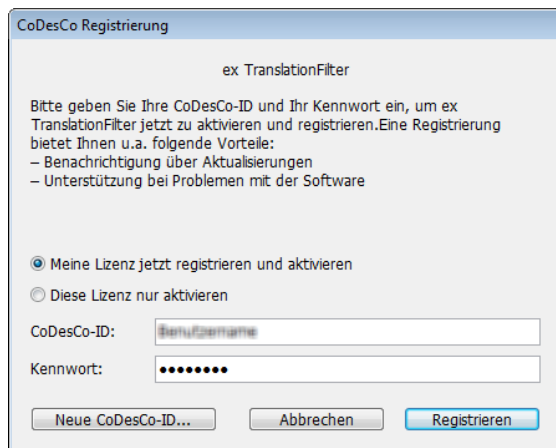
After the start the **licensing dialog** opens:
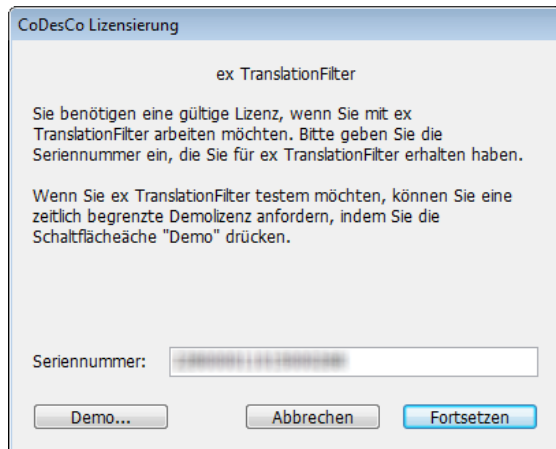
Enter the serial number provided for your XTension and click **Continue**.

Then the **registration dialog** opens, in which you can either activate your license only and optionally also register.

We strongly recommend that you register your licenses, as this is the only way we can provide information and support if you have any questions about your licenses. This is the only way to ensure that you will be informed about updates and new features.

Registration of a CoDesCo-ID

To register and activate, please enter your CoDesCo-ID and password. The CoDesCo-ID is - similar to the Adobe-ID - your user account for all CoDesCo products. This will help you keep track of everything and save a lot of time, e. g. when registering several products by re-entering your data. Choose any user name - e. g. your email address or a name.

ATTENTION: The CoDesCo ID is not the same as the one you may have created on our website!

The CoDesCo-ID is only used for product registrations.

If you do not have a CoDesCo ID yet, please click on New CoDesCo ID... in the bottom left corner to create an ID with a password. You will be redirected to our licensing page where you can enter your data.
**Your data will only be used for the registration of the licenses and will not be passed on to third parties.**

As soon as you have confirmed your entries by clicking on **Create profile**, your CoDesCo-ID is set up. Now switch back to QuarkXPress or InDesign or the respective application and enter your user name and password and click on **Register**.

Your license is now registered and activated. A corresponding message is displayed:
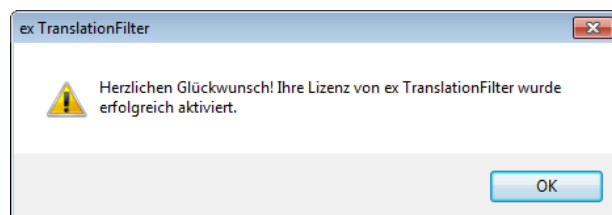
Note: If your Internet connection is established via a proxy, an appropriate dialog opens during registration / activation to enter your proxy credentials:
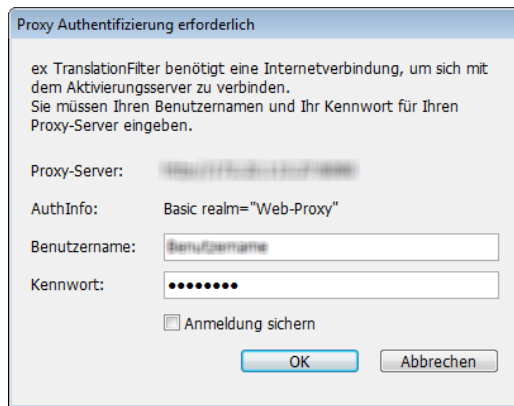
If you cancel the process here, the license cannot be activated or registered!

Deactivating a license

If you have activated a license on your computer and want to use it on another workstation, you must first deactivate this license in order to activate it later on the other computer.
To do this, select **Edit ex XTension License** from the QuarkXPress menu. The following dialog shows you the serial number of the active license. If you click on Deactivate, the license can no longer be used on this computer, but is available for activation on another computer.
If you are working in Adobe InDesign you will find the item **Edit ex XTension License** in the Help menu.

Request Demo Version

If you want to test a demo version first, please proceed as described above - but choose the item **Demo Version** below... an.
ATTENTION: A demo version must be registered in your name and will be activated for you. The demo version is time-limited. A demo version can only be requested once.
Enter your **CoDesCo ID** and password to request a demo version. If you do not have a CoDesCo ID yet, click on **New CoDesCo ID**... and enter your data. Then enter your CoDesCo-ID and password in this dialog and click on Request.
Under Edit License (as described above) you can see the name on which the demo was activated. It can be deactivated on this computer and reactivated later, but this does not extend the trial period. The demo cannot be reactivated on another computer.

License file

If you have activated a license on your computer (full version or demo), a license file is created. All CoDesCo license files are located in the following directories:

Mac: <Mac HD>/Users/ USERNAME/ Library/Application Support/CoDesCo/licenses

Windows: %PROGRAMDATA%\CoDesCo\licenses

CoDesCo license files may not be moved, copied, modified or backed up, as otherwise the CoDesCo software product license will become invalid!
If a problem occurs due to manipulation of this license file, this license is destroyed.

Attention: A new license cannot be restored FREE OF CHARGE!

CoDesCo License Server

For enterprise customers, CoDesCo provides upon request a CLS (CoDesCo Licensing Proxy Server) as an application (Mac or Windows). This CLS offers a simplified roll out of the plug-ins, since they no longer have to be activated at every workstation (but on the CLS). This also results in a concurrent user model. For details, see the separate documentation for CLS.

Error during activation and its correction

Wrong serial number

You enter a serial number for activation and receive the following message:
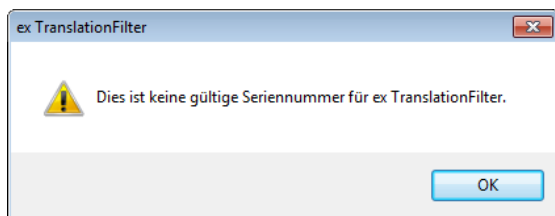
Did you make a typing mistake? Please check the serial number you have entered using the supplied number. The serial number consists of 4 x 4 digits plus a two-digit number.
The number blocks are separated by spaces, whereby these numbers can also be entered one after the other without spaces.

Has the serial number been supplied for a wrong product version or platform? In this case, please check the delivery note for product (XPress or InDesign), version and platform. If there are any uncertainties, please contact us at verkauf@codesco.com.

Licensed number is already in use on other computers

When you receive this message, you have tried to activate a license that has already been activated for the corresponding number of users. In order to activate the license on your computer, you must first deactivate a corresponding license on another computer.

Activation server not available

If you request a demo or want to de- or activate a license and the following message appears:
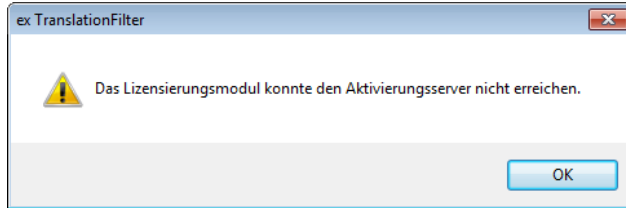
In this case, check your Internet connection and, if necessary, your proxy access. The licenses can only be activated with an active Internet connection.

License is damaged

When you start Quark XPress or Adobe InDesign, you will be notified that the license is corrupted:
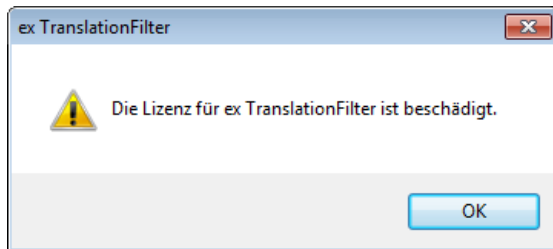
If this message appears, there may be 2 reasons for this:

1.) You are using an older version of the plug-in on a new operating system (e.g. MacOS 10.13 with the APFS file system).
Due to changes in the operating system, the plug-ins had to be adapted accordingly. If you have a valid maintenance contract, you will receive a free update of the plug-in from us. Otherwise you will receive an update quote.
2.) The license file has been manipulated - as described above. In this case, please contact us at verkauf@codesco.com.

A new license cannot be restored FREE OF CHARGE!

Server applications

Since the InDesign server or QuarkXPress server and some applications do not provide a user interface, there is a different procedure. It is described here as an example for the InDesign server, but the procedure is almost identical for the other servers/applications.

Basically, an InDesign server can run in a console or as a service. For installation and activation of the license we recommend to start it in a console, because this is the only way to display the messages directly. If the InDesign server is running as a service, these messages appear in the Event Viewer. After successful activation, the InDesign server can also run as a service again.

After the installer (or a manual installation) is running, the following message appears on the first startup in the Server Console:

Note: If you have installed InDesign Server on your Mac, start the server by starting the script "InDesignServer. command" in the Adobe InDesign Server CC program folder:
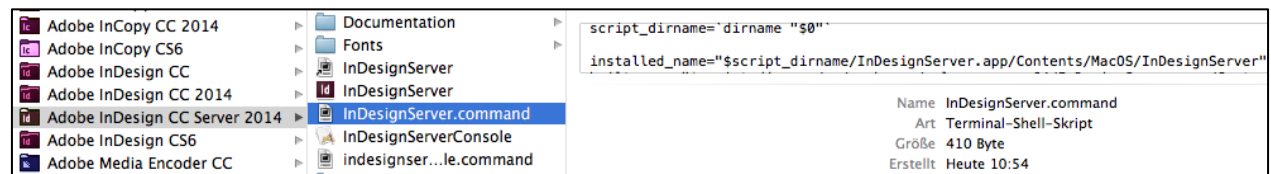

Note: The name of the plug-in in the above-mentioned example depends of course on your order. The display problems of umlauts are a peculiarity of the InDesign server itself and cannot be influenced by the PlugIn.

You have received a license file with the delivery of the InDesign Server plug-in. This license file follows a naming convention:

> <Serial number>-license.properties
> Like, for example: 228000010015-license.properties

Now copy this license file directly next to the Plug-In.
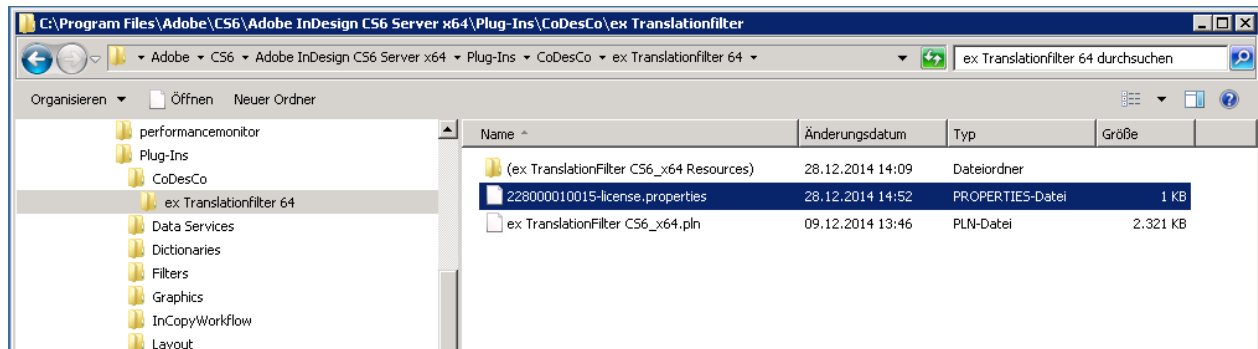
The product can be activated in two different ways:

- Online (if an Internet connection exists)
- Mail (an offline activation if the computer has no internet connection)

Which method to use for activation can be set in the license file. Customize the data to your needs. The default setting for "offline" activation is as follows:

```
; This file contains your license data required to activate a CoDesCo product
; without user interface. Please put it next to the product to be activated.
; If you want to use the offline activation, there is nothing else to do.
; Please follow the instructions issued by the product.
; If you want to use the online activation, please change the Method to
; "Online", remove the comment marks before CoDesCoID and CLACPassword and set
; their values.
; You need to restart the application to trigger the next step in the
; activation process.
;
; Method: "Mail" or "Online".
; "Mail" requires only SerialNumber.
; "Online" requires SerialNumber, CoDesCoID and CLACPassword.
Method=Mail
SerialNumber=258009012015000761
; CoDesCoID=email@example.com
; CLACPassword=Your CoDesCoID password
;
; If you are using a proxy server, which requires a user name and password for
; internet access, please uncomment the next two lines and set their values.
; ProxyUser=Proxy username
; ProxyPassword=Proxy password
```

If the computer on which the license is to be activated has an Internet connection, the information in the text should be adapted and then look like this:

```
; This file contains your license data required to activate a CoDesCo product
; without user interface. Please put it next to the product to be activated.
; If you want to use the offline activation, there is nothing else to do.
; Please follow the instructions issued by the product.
; If you want to use the online activation, please change the Method to
; "Online", remove the comment marks before CoDesCoID and CLACPassword and set
; their values.
; You need to restart the application to trigger the next step in the
; activation process.
;
; Method: "Mail" or "Online".
; "Mail" requires only SerialNumber.
; "Online" requires SerialNumber, CoDesCoID and CLACPassword.
Method=Online
SerialNumber=218000012015000761
CoDesCoID=email@example.com
CLACPassword=Your CoDesCoID password
;
; If you are using a proxy server, which requires a user name and password for
; internet access, please uncomment the next two lines and set their values.
; ProxyUser=Proxy username
; ProxyPassword=Proxy password
```

You can obtain your CoDesCo-ID by registering under

http://clac.codesco.com/clac/

There you enter an e-mail address as your CoDesCo-ID and a password - instead of the placeholders you have to enter these credentials in the license file so that you can link the license to your registration data.
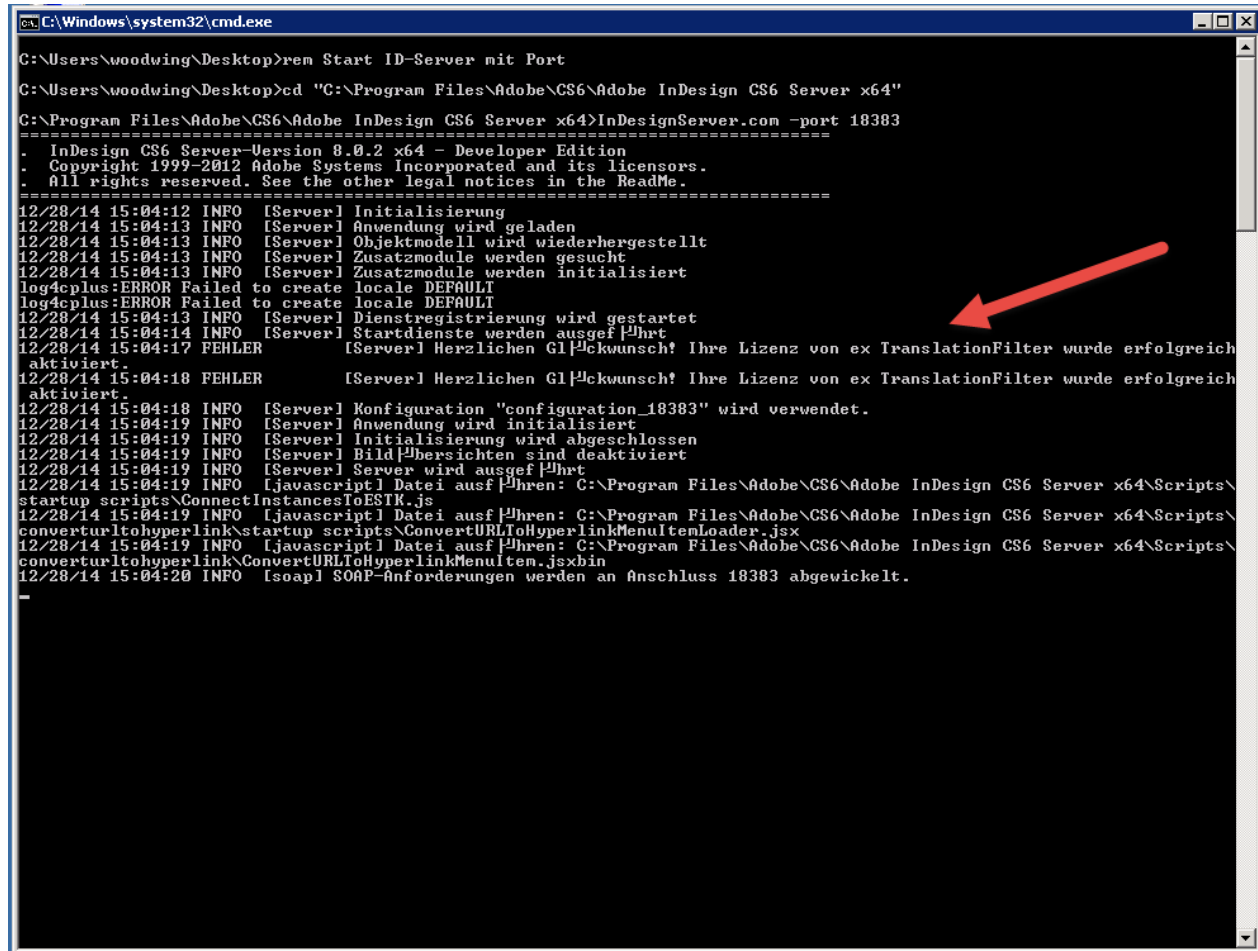
If you use a proxy with authentication in your network, you must also enter the data into the license file - otherwise communication with the CoDesCo license server is not possible.

The PlugIn looks at the license file when you start InDesign Server and starts the activation process.

If the activation fails, first of all check your network access by clicking on the above mentioned options. If the activation fails, first of all check your network access by clicking on the above mentioned registration page - if this works, the activation should also work.

Online activation

Quit InDesign Server and restart the application (now with the license file). Now the following message appears when activating "online":

Note: The name of the plug-in in the above-mentioned example depends of course on your order. The display problems with umlauts and special characters and the "Errors" category are a peculiarity of the InDesign server itself and cannot be influenced by the plug-in.

This message appears only once when the InDesign Server is activated - this message is then no longer visible when the InDesign Server is started at a later time.

Congratulations! – The license is now activated and bound to this computer & InDesign server.

If you want to install another server (whether as an additional instance on the same computer or on another computer), you will need an additional license.
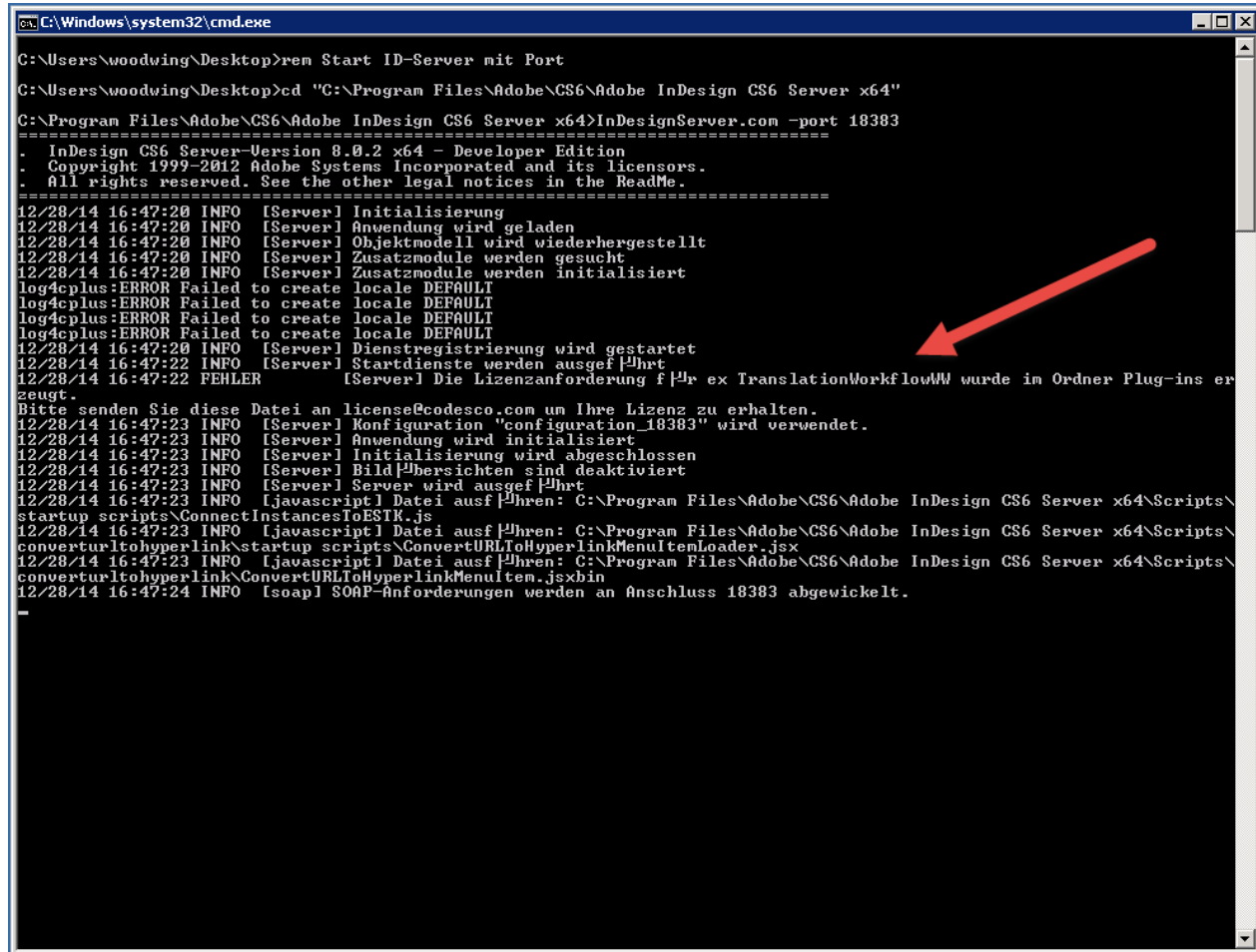
Once activated, you can delete the license property file - it is no longer needed.
However, it doesn't matter if you just leave this file there.

Offline activation

If the computer with the InDesign server does not have Internet access, the license can still be activated using the "offline" method.

The first time you start the license file, you will receive the following message:

Now there is a request file in the PlugIn directory (a so called "request file") - also here with a naming convention: <License number>-request.xml (example: „2500090015-request.xml"):
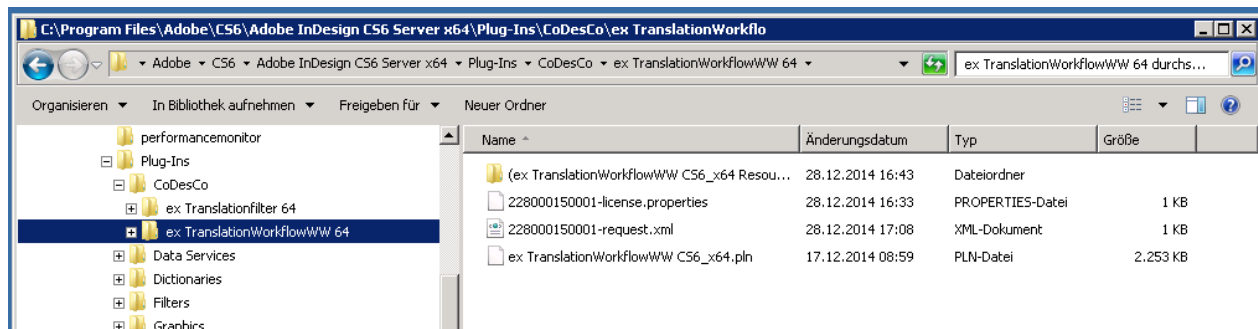
Note: If this file has not been created, you probably do not have write permission for the directory in which the PlugIn is located: please check and correct the permissions.

After quitting the InDesign server, you should zip this file and send it to license@codesco.com by email. The license department at CoDesCo will then send you an activation file of the type

 <License number>-activation.xml (example: „2500009015-activation.xml")

which you then copy into the PlugIn directory:
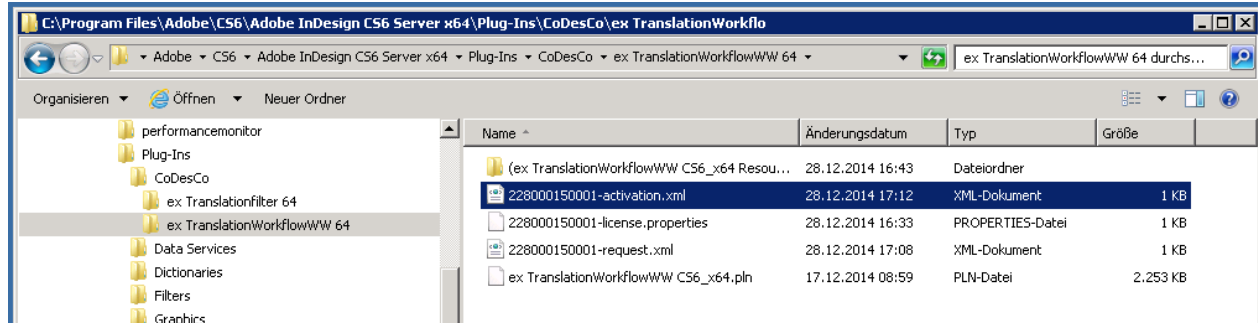
Now restart the InDesign server and - as with online activation - you will receive the corresponding success message.
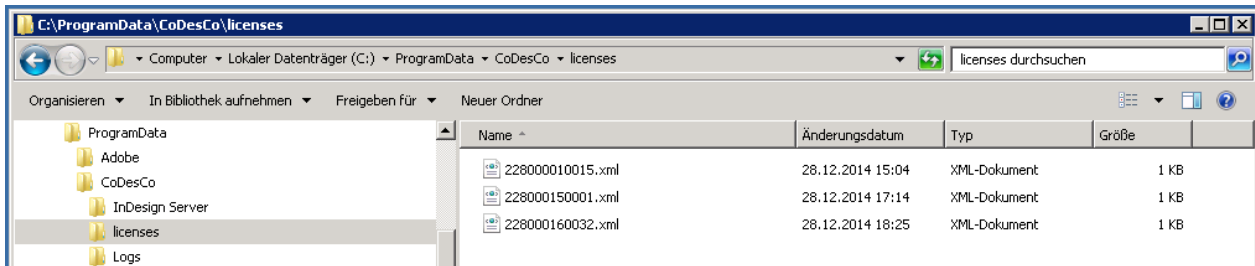
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Since both the requirements file and the activation file contain a "fingerprint" of your hardware, these files can only be used on this computer!

Once activated, you can delete the three files - they are no longer needed. However, it doesn't matter if you just leave these files there.

The actual license files are located under "C%PROGRAMDATA%\CoDesCo\licenses".

These files may not be renamed or modified - in this case the license will be deactivated and must be purchased again!

Note: Offline activation is a manual process on both sides - please allow the CoDesCo license department one business day to generate the activation file.

Deactivation of server plug-ins is only possible manually by CoDesCo - after that the plug-in can be reinstalled on another computer.

License files
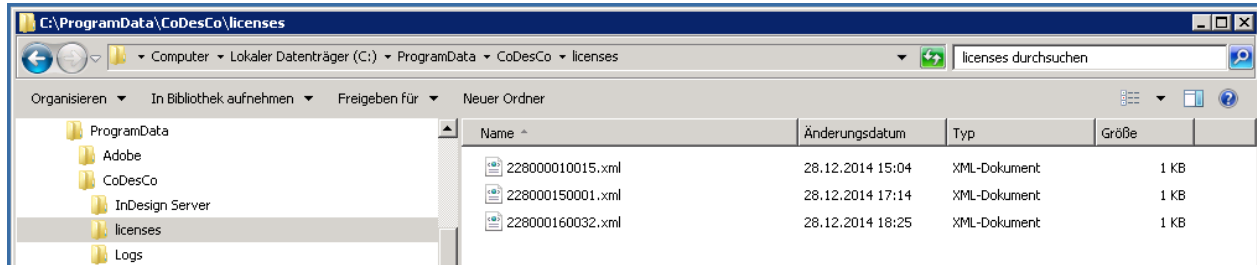
The actual license files are located under "C: \ProgramData\CoDesCo\licenses".

These files may not be renamed or modified - in this case the license will be deactivated and must be purchased again!

Appendix A

The installer (or the software at first startup) creates files in the following directories:

License file:

Mac: <Mac HD>/Users/ USERNAME/ Library/Application Support/CoDesCo/licenses
Windows: %PROGRAMDATA%\CoDesCo\licenses

Preferences

Mac:
QuarkXPress: ~/Library/Preferences/CoDesCo/QuarkXPress/exTranslationFilter
InDesign: ~/Library/Preferences/CoDesCo/InDesign/exTranslationFilter

Win:
QuarkXPress: %APPDATA%\CoDesCo\QuarkXPress\ex TranslationFilter\
InDesign: %APPDATA%\CoDesCo\InDesign\ex TranslationFilter\

(If you have another plug-in from CoDesCo, the corresponding name will appear at the position instead of "ex TranslationFilter)

Documentation:

Mac:
QuarkXPress:<QuarkXPress>/Documentation/CoDesCo/ex TranslationFilter
InDesign:<InDesign>/Documentation/CoDesCo/ex TranslationFilter

Win:
QuarkXPress:: %PROGRAMDATA%\CoDesCo\QuarkXPress\ex TranslationFilter\
InDesign:: %PROGRAMDATA%\CoDesCo\InDesign\ex TranslationFilter\

(If you have another plug-in from CoDesCo, the corresponding name will appear at the position instead of "ex TranslationFilter)

Log files:

Mac:
~/ Library/Logs/CoDesCo/

Win:
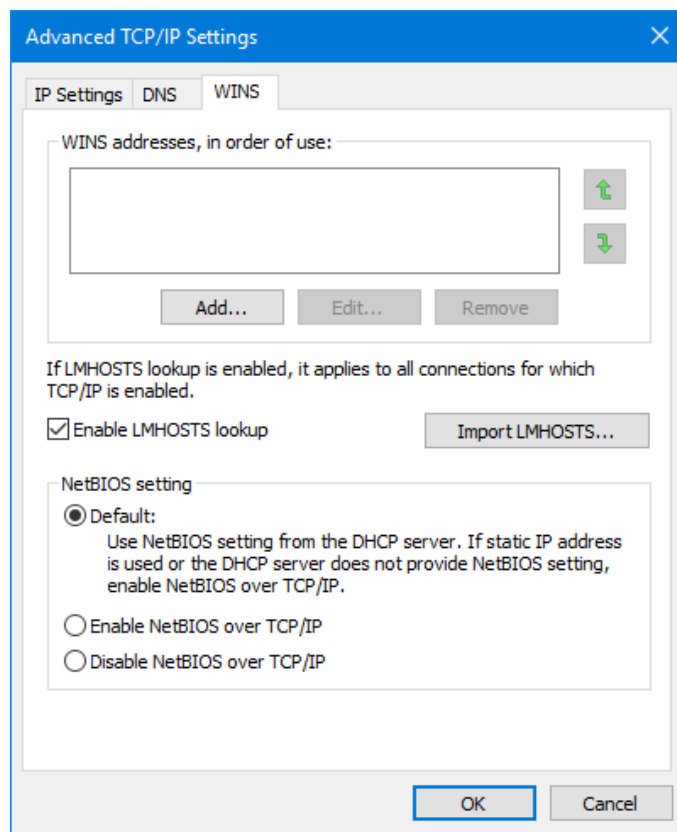C:\Users\USERNAME\AppData\Roaming\CoDesCo\Logs

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Appendix B

Network / Firewall settings

Activation is only possible if the network settings are enabled on the computer and the required ports are not blocked by the firewall.

Windows:

Under Windows, the "NetBIOS over TCP/IP" setting must be active.

In the local firewall on the workstation, the following ports must be enabled for the SMB protocol:
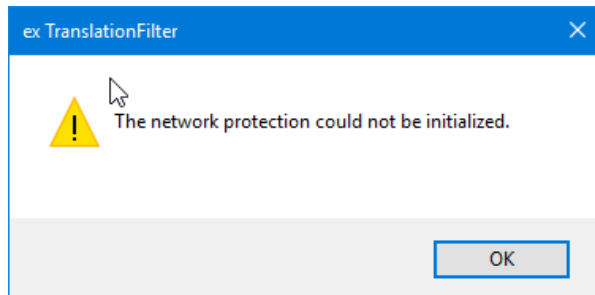
- UDP 137-138
- TCP 137
- TCP 139
- TCP 445

Mac:

On the Mac, the Bonjour DNS-SD protocol is used - this is practically always active.

If these prerequisites are not met, the following error message appears:

During online activation, the address http://clac.codesco.com/SLS/ is accessed on port 80. Please take this into account in your firewall settings.